



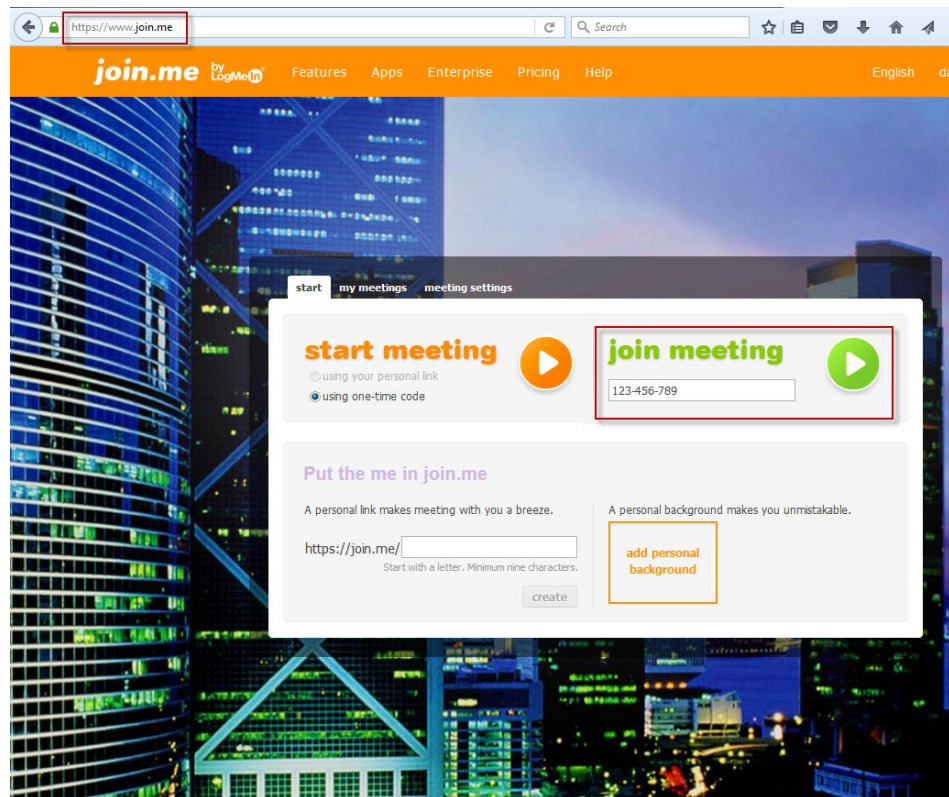
SCOPSERV  
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# ScopTEL™ IP PBX Software

Remote Support Using [join.me](https://join.me)

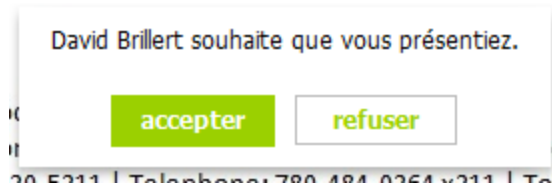


- Go to <https://join.me> using your preferred web browser
- A ScopServ engineer will give you a 9 digit code to join a remote support session
- Enter the 9 digit code into the text box and Click on join meeting
- You will be prompted to install an add on and you are required to accept and install it



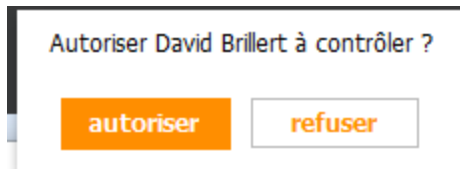


- **The engineer may ask you to become the presenter to control your desktop**
- **Accept the request**





- **The engineer may ask you to share mouse control to control your desktop**
- **Accept the request**
- **Once you accept the engineer has full remote control of your desktop**





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