SCOPSERV
INTERNATIONAL INC.

ScopTEL™ IP PBX Software

Shared Users For Devices

ScopTEL™ IP PBX

Description: Shared Users for Devices

In many cases it is desirable to have an extension shared across multiple devices. For example you have an extension 100 and you want it registered to multiple SIP User Agents such as: SIP Soft Phone, Wireless SIP Phone (DECT, WiFi), SIP Desk Phone. When someone calls extension 100 you want all devices to ring or ring with unique ring tones or just blink because you are monitoring extension 100 for someone else.

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Pre-Requisites

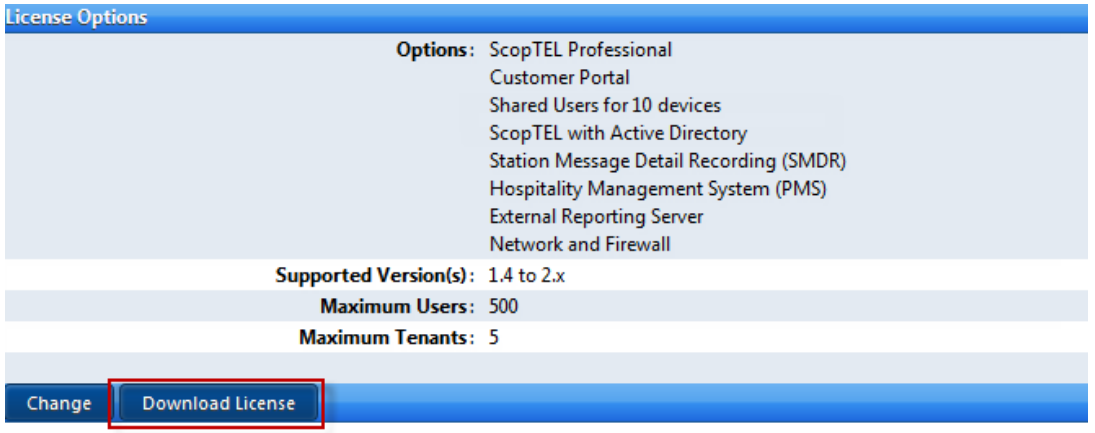
- Minimum Release scopserv-telephony25-5.8.27.0.20151130-1
- Prior knowledge of the ScopTEL Automatic Provisioning System
- Software License for each Device that will share an extension

Example: Extension 100 primary desk phone shared with SIP Smart Phone and WiFi SIP Phone requires 2 device licenses (you do not need a shared device license for the primary extension).

Before you begin

- Upgrade your software to latest packages to meet the required software packages.

- Purchase the required number of Shared Users for Device licenses from your ScopServ Partner.
- Download your new License Key to activate your new license



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Edit Telephony>Extensions

- Create a new or edit an existing SIP extension and navigate to the Authentication tab to ‘Enable Shared SIP support’ for the extension.
- The Authentication name for each device will be unique and have characters appended as in this example. Make sure to use the shared Username for each SIP device when it is configured for authentication. Each device will share the same Password. The Dial Plan will be automatically built and all registered SIP extensions will ring simultaneously when 100 is called.

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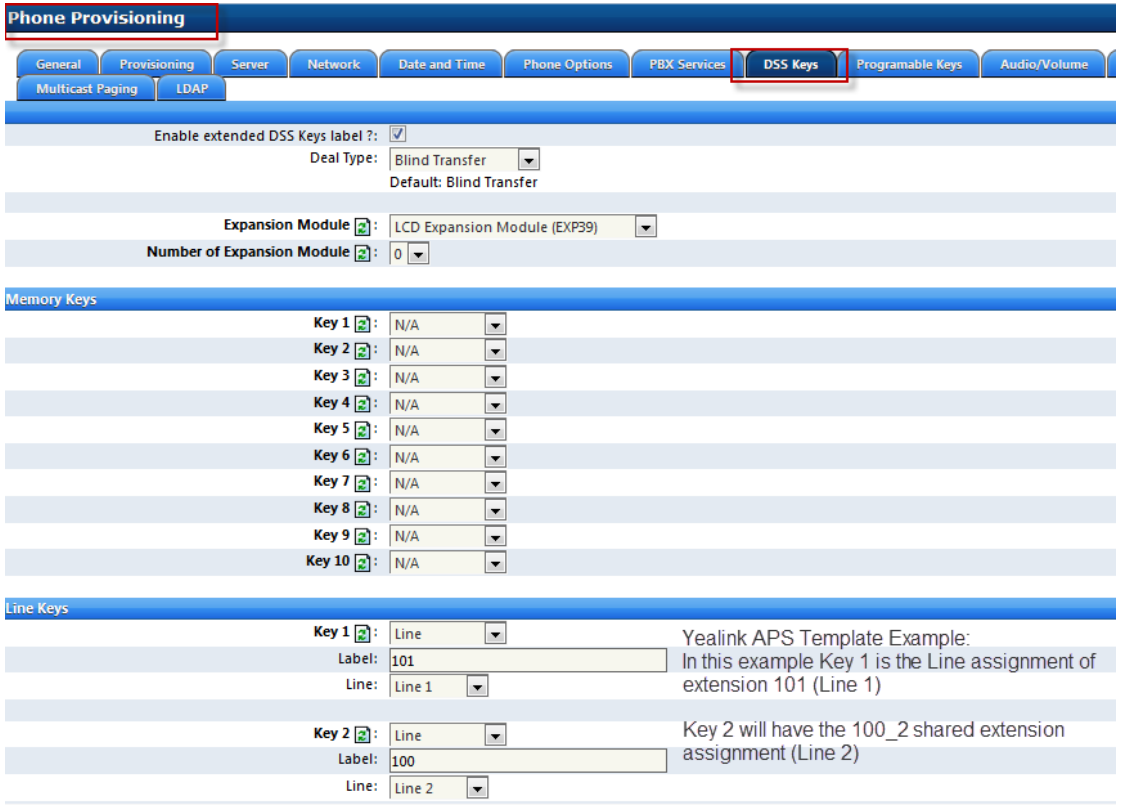
Configuring Automatic Provisioning System to Support Shared Devices

- Use case Number 2: configuring extension 100 to ring a backup phone (backup receptionist example).
- Extension 101 is the backup receptionist and extension 100 is the receptionist extension.



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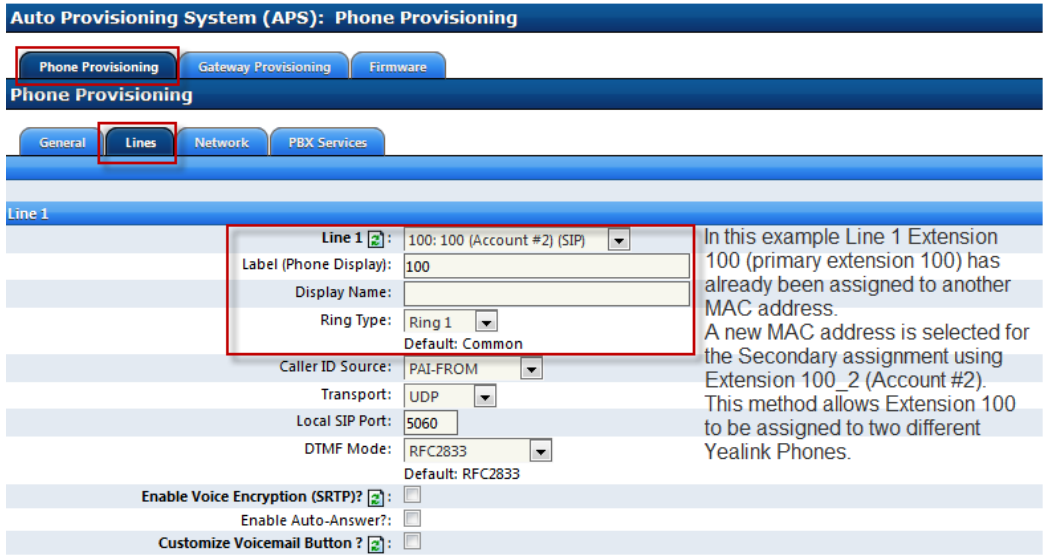
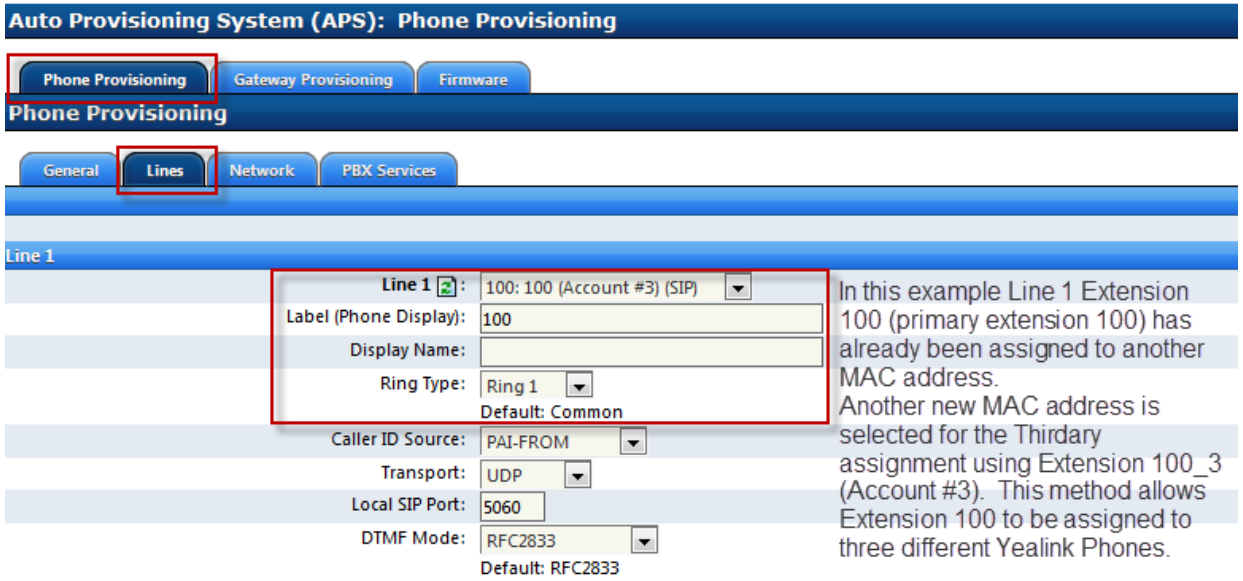
Configuring Automatic Provisioning System to Support Shared Devices

Use case Number 1: Assigning shared user Extension 100_2 to the Secondary SIP Device



Use case Number 1: Assigning shared user Extension 100_3 to the Thirdary SIP Device



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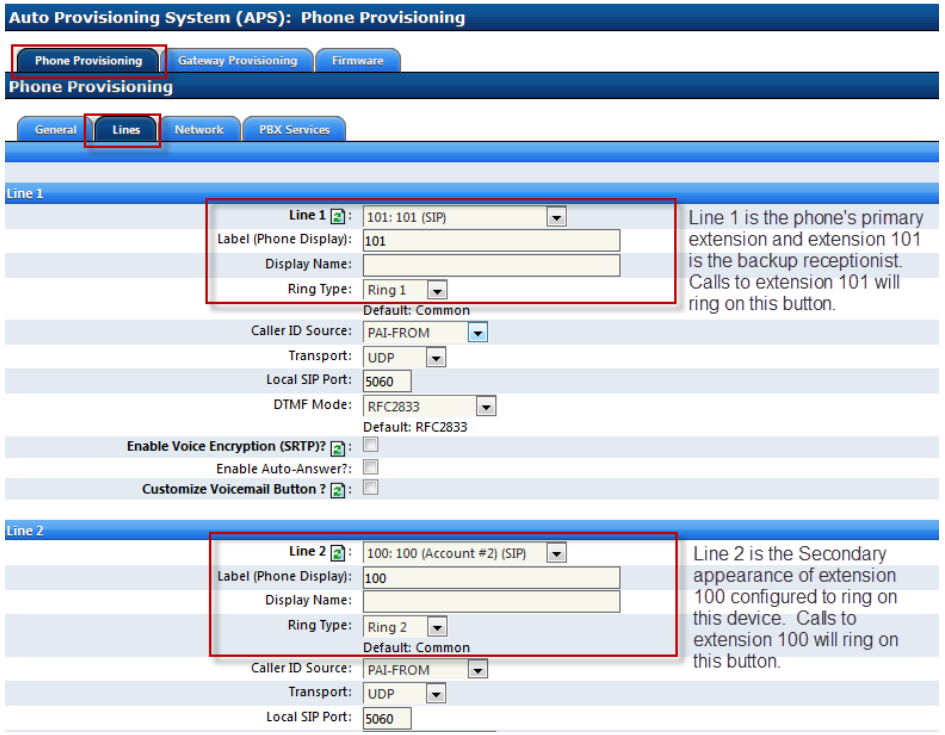
Configuring Automatic Provisioning System to Support Shared Devices, cont'd

Use Case Number 2: Editing the MAC address configuration for a backup reception phone.



1. Commit all of your Telephony Changes
2. Commit all of your APS changes
3. Reboot all phone hardware to download the new APS configuration files.

NOTE: Smart Phone SIP Accounts must be configured manually using the application's proprietary settings.