



SCOPSERV
INTERNATIONAL INC.

ScopTEL™ IP PBX Software
Call Forwarding



CALL FORWARDING COMMANDS

A Phone can have a CF All button to enable and disable Call Forwarding or the Call Forwarding Feature Code can be dialed.

Call Forward Options are:

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|----|-----------------|--|
| 1. | Voicemail | Automatically forwards to this extension's mailbox |
| 2. | Follow-Me | Enables Follow-Me rules defined by the administrator |
| 3. | Personal IVR | Enables Personal IVR rules defined by administrator |
| 4. | Local Extension | You must press 4 and the local extension to be forwarded to |
| 5. | External Number | You must press 5 and enter the external number and any additional prefix required for the PSTN |
| 6. | Camp-On | Enables Camp-ON rules defined by the administrator |
| 7. | Personal ACD | Enables the Personal ACD rules defined by the administrator |
| 8. | Deactivated | Disables any active call forwarding rules |

Note that each feature is enabled or disabled by the administrator for each user therefore not all options will be available for all users.

