

SCOPSERV
INTERNATIONAL INC.

ScopTEL™ IP PBX Software
Managing Schedules

These are examples of valid Scheduler objects.

Scheduler: [1 to 22 of 22] + Add a new Schedule

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<input type="checkbox"/>			Name	Description	Date	From	To	Tenant	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			christmasclosed		Day 1 January	00:00	23:59	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			christmasclosed		Day 25, 26 December	00:00	23:59	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			default	Any Time				default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtadundasbdcfnotstaffed		Friday	17:00	18:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtadundasbdcfopen		Friday	07:00	18:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtadundasbdcmtnotstaffed		Monday, Tuesday, Wednesday, Thursday	17:00	20:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtadundasbdcmtopen		Monday, Tuesday, Wednesday, Thursday	07:00	17:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtadundasfclosed		Friday	18:00	07:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtadundasmtclosed		Monday, Tuesday, Wednesday, Thursday	20:00	07:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtadundassaturdayclosed		Saturday	17:00	09:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtadundassaturdayopen		Saturday	09:00	17:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtadundasundayclosed		Sunday	00:00	23:59	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtapartsserviceclosed		Monday, Tuesday, Wednesday, Thursday, Friday	17:00	08:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtapartsserviceclosed		Saturday, Sunday	00:00	23:59	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtapartsserviceopen		Monday, Tuesday, Wednesday, Thursday, Friday	08:00	17:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtasalesclosed		Friday	18:00	09:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtasalesclosed		Monday, Tuesday, Wednesday, Thursday	19:00	09:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtasalesclosed		Saturday	17:00	10:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtasalesclosed		Sunday	00:00	23:59	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtasalesopen		Monday, Tuesday, Wednesday, Thursday	09:00	19:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtasalesopen		Friday	09:00	18:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>			gtasalesopen		Saturday	10:00	17:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>



In this example each of these incoming Lines all share the same DNIS Extension used to route incoming calls.

- The schedule in the options tab chooses shows the required scheduler object assigned from the Manager>Scheduler tree.
- The Destination is set to each required Destination as needed.
- An unlimited number of Incoming Lines can be created in this manner to support an unlimited number of schedules and required Destinations.

Incoming Lines: [1 to 104 of 104] [+ Add a new Incoming Line](#)

Search: [Search](#)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Extension	Description	Trunk	Line ID	Destination	Forward To	Schedule
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4165301366 4165301880 4165397695	fridays closed	Multiple Trunks (VoIP Account)		Auto Attendant	gtadundasdclosed	gtadundasfclosed
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4165301524	sunday closed	Multiple Trunks (VoIP Account)		Queue (ACD)	dundaspartsqueue	gtadundasundayclosed
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4165301524	saturdays closed	Multiple Trunks (VoIP Account)		Queue (ACD)	dundaspartsqueue	gtadundassaturdayclosed
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4165301366 4165301880 4165397695	fridays open	Multiple Trunks (VoIP Account)	2	Auto Attendant	gtadundasbdchomeopen	gtadundasbdcfopen
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4165301366 4165301880 4165397695	saturdays closed	Multiple Trunks (VoIP Account)		Auto Attendant	gtadundasdclosed	gtadundassaturdayclosed
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4165301366 4165301880 4165397695	weekdays closed	Multiple Trunks (VoIP Account)		Auto Attendant	gtadundasdclosed	gtadundasmtclosed
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4165301366 4165301880 4165397695	saturdays open	Multiple Trunks (VoIP Account)	2	Auto Attendant	gtadundasbdchomeopen	gtadundassaturdayopen
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4165301524	fridays closed	Multiple Trunks (VoIP Account)		Queue (ACD)	dundaspartsqueue	gtadundasfclosed
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4165301524	Monday to Thursday Open	Multiple Trunks (VoIP Account)		Queue (ACD)	dundaspartsqueue	gtadundasbdcmtopen
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4165301366 4165301880 4165397695	fridays bdc not staffed	Multiple Trunks (VoIP Account)	2	Auto Attendant	gtadundasbdchomeopen	gtadundasbdcnotstaffed
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4165301366 4165301880 4165397695	weekdays open bdc not staffed 4165301366 conversion number	Multiple Trunks (VoIP Account)	2	Auto Attendant	gtadundasbdchomeopen	gtadundasbdcmtnotstaffed



To build a new Scheduler object click on Add a new Schedule from the Manager>Scheduler Menu tree.

The screenshot shows the 'Manager' section of the Scopus IP PBX interface. The 'Scheduler' menu item is highlighted, and a red box highlights the 'Add a new Schedule' button. Below the menu, a table lists existing scheduler objects.


Name	Description	Date	From	To	Tenant	Actions
christmasclosed		Day 1 January	00:00	23:59	default	[Check] [X]
christmasclosed		Day 25, 26 December	00:00	23:59	default	[Check] [X]
default	Any Time				default	[Check] [X]
gtadundasbdcfnostaffed		Friday	17:00	18:00	default	[Check] [X]
gtadundasbdcfopen		Friday	07:00	18:00	default	[Check] [X]
gtadundasbdcmtnotstaffed		Monday, Tuesday, Wednesday, Thursday	17:00	20:00	default	[Check] [X]
gtadundasbdcmtopen		Monday, Tuesday, Wednesday, Thursday	07:00	17:00	default	[Check] [X]
gtadundasfclosed		Friday	18:00	07:00	default	[Check] [X]
gtadundasmtclosed		Monday, Tuesday, Wednesday, Thursday	20:00	07:00	default	[Check] [X]
gtadundasaturdayclosed		Saturday	17:00	09:00	default	[Check] [X]




- Choose the required Tenant.
- Give the schedule a descriptive name.
- Click on the Schedule tab when done.

Scheduler

General Schedule

* Tenant  : default ▼

* Name  : newschedule
Name must contain only alphanumerical characters.

Description :

Add Cancel



- Fill in the From Hour using 24 hour clock format.
- Choose the required Date, Weekday, Day, Month settings.
- Click Add when done.
- You can now apply this schedule to any Incoming Line or Conference.

Scheduler

General **Schedule**

Type ⓘ : Weekday, Day, Month ▾

Weekday(s) :

Day(s) :

Month(s) :

From Hour :

To Hour :

Specify another time range ? ⓘ :



Here is an example of a new schedule applied to an Incoming Line.

The screenshot shows the 'Incoming Lines' configuration interface with the 'Options' tab selected. The 'Schedule' dropdown menu is highlighted with a red box and set to 'gtadundasfclosed'. Other visible options include 'Answer the Line?' (unchecked), 'Enable In-Band Progress information?' (checked), 'Music On Hold' (default), 'Language' (Default), 'Group ID (ChanSpy)', 'Pickup Mark', and 'Line ID (Ringing Service)'.

Option	Value
Answer the Line?	<input type="checkbox"/> Default: True
Enable In-Band Progress information?	<input checked="" type="checkbox"/> This will request that in-band progress information be provided to the calling channel.
Schedule	gtadundasfclosed
Music On Hold	default (default)
Language	Default
Group ID (ChanSpy)	<input type="text"/>
Pickup Mark	<input type="text"/>
Line ID (Ringing Service)	<input type="text"/>



Here is an example of a schedule being applied to a Conference Destination in the Applications menu.

The screenshot displays the ScopTEL IP PBX web interface. At the top, a navigation bar includes icons for General, Configuration, Manager, Extensions, Lines, Interfaces, Virtual Fax, ACD, Applications (highlighted), Provisioning, Audio, and Miscellaneous. Below this is a yellow warning banner: "You must click on Commit button in order to apply Change." The main content area is titled "Application Manager: Applications" and contains sub-tabs for Applications, Auto Attendants, Conferences, Custom Scripts, and Scheduled Tasks. The "Applications" sub-tab is active, showing a "General" tab and a "Destination" sub-tab. The "Destination" sub-tab is selected, and the "Schedule" dropdown menu is open, showing options: "default", "-- select --", "christmasclosed", and "default" (highlighted). The "Destination" field is set to "Goto Conference" and "Destination Conference" is set to "bridge1 (1)". Other fields include "Language", "Allow Extensions to use this application as destination", "Map to Dynamic Feature Code", "Prefix to add to CallerID Number", "Include current CallerID", "Prefix to add to CallerID Name", and "Include current CallerID Name".

